



## 2017-2018 Annual Report

The Library has continued our focus on three key areas of library service: **technology support, early literacy** and availability of **digital resources**.

### Year in Review:

We continued our work on our Children's Room renovation gathering transformative ideas for a modern childrens room to serve all youth in our community. We began working with a space planning consultant, but discovered we had different visions for the scope of the project. We plan to continue our work in the coming year implementing our vision and begin fundraising efforts to implement this renovation without impact to the taxpayers.

We have had a few challenges this year, most prominent is our staff turnover. Over the past two years we have had several employees who love working the library but have left for full-time positions and the benefits they can provide.

In our facility management, we implemented a cost-efficient LED lighting upgrade that has seen immediate savings of approximately 8% in our electric bill each month.

We have ordered and will soon install a new entryway door allowing better visual access into the building as you enter as well as a long overdue handicap button to allow our physically impaired patrons independent access to our front entrance.

We removed nine pine trees on the north end of property, including several very rotten ones. This has opened up our property to allow for increased parking and potential outdoor space development in future years to come.

We are very proud of two programs we implemented this year. The first was our all ages Summer Reading program. Following the theme of Building a Better World when our community read a collective 10,000 hours local businesses donated funds reaching over \$1200 to purchase and install a bumblebee rock-n-ride at Donati Park. Thank you to Al Terry Plumbing and Heating, Merrimack County Savings Bank, and Paradigm Plumbing, Heating & AC.



With thanks to Don Riley and Mike Horne for their inspiration and assistance, the Hooksett Library is now a Commemorative Partner with the United States Department of Defense Vietnam War Commemoration. As such we participated in New Hampshire's Welcome Home Day for Vietnam Veterans and will continue to do so each year until completion of the commemoration. We will host an additional program honoring and remembering Veterans and their families each year for the next

three years at a minimum. For more information on this very important program, we recommend visiting [www.vietnamwar50th.com](http://www.vietnamwar50th.com)

2017-2018 saw a few additions to our services and efficiencies.

- We installed a new door counter that counts foot traffic and now allows us to gather data on our library visits by the hour. We continue to use all data such as this to lead our decisions in staff scheduling and library use.
- We added an outstanding new online service that allows lifelong learning for all in our community. Universal Class offers over 500 classes in a wide variety of topics such as Exercise and Fitness, Entrepreneurship, Arts and Music, Home and Garden Care, Cooking, Computers and Technology, Health and Medicine, Homeschooling, Job Assistance, Law and Legal, Parenting and Family, Pet and Animal Care and so much more! We encourage you to visit [www.hooksetlibrary.org](http://www.hooksetlibrary.org) and register today!
- We now have a day use pass to visit NH State Parks with free admission! We are thrilled to collaborate with the New Hampshire Division of Parks and Recreation to provide this opportunity for our community members to get out and explore our state's wild side.

#### **2017-2018 Statistics:**

Books and materials purchased (does not include magazine issues):			3,602
Donations added to the collection (includes replacements of existing titles):			458
Books and materials withdrawn from collection:			2,490
Registered patrons as of 06/30/18:			7,273
Visits to the library:			111,671
Adult programs provided:	339	Adult program attendance:	4408
Youth programs provided:	622	Youth program attendance:	9456
Number of meeting room bookings:	1175	Attendance at meetings:	13615

Respectfully submitted,  
Heather Rainier, Library Director

#### **Library Board of Trustees**

Mary Farwell, Chair  
Mac Broderick  
Barbara Davis

Tammy Hooker  
Linda Kleinschmidt

## Library Holdings & Circulation as of 06/30/2018:

	Holdings	Circulation
Audio ebook	18647	5739
Audiobook CD	2137	6213
Audiobook Playaway	130	560
Book	21376	40084
Cake pan	77	47
Children's Audiobook CD	877	2071
Children's Book	14218	63961
Children's DVD	1916	13464
Children's Music CD	312	1261
Children's Periodical	111	187
DVD	3929	21066
Ebook	24705	8801
eMagazines (titles)	73	1366
Graphic Novel	423	1811
Kit	272	2077
Music CD	1438	3727
Periodical	1026	2818
VHS	66	4
Video Game	314	1192
ILL & Other		484
HPL items @ GMILCS Libraries		18868
<b>Total</b>	<b>92,062</b>	<b>195801</b>

## Library Accounts as of 06/30/18:

Copy Account	\$	7,013
Fine Account	\$	17,078
Gift Account	\$	10,166
Grants account	\$	34,962
Greenough Bequest	\$	23,778
Meeting Room Account	\$	4,618
Morin Account	\$	2,921
Special Checking	\$	21,193
Vacation Sick Accrual	\$	22,137

## Hooksett Library Budget 2017-2018

<b>Income from Town</b>	<b>\$</b>	<b>779,452</b>	NH Retirement	\$	37,027
<b>Expenses</b>			Unemployment	\$	500
Automation	\$	23,371	Wages	\$	447,370
Books and Materials	\$	50,133	Workers Comp	\$	868
Custodial Supplies	\$	2,618	Postage	\$	230
New Equipment	\$	2,931	Programs and Services	\$	6,010
Equipment Maintenance & Repairs	\$	4,151	Remote Access Database	\$	6,802
Maintenance & Repairs	\$	27,811	Staff and trustee expenses	\$	8,047
Office Supplies	\$	4,461	Technology/Software	\$	5,779
Payroll Expenses			Utilities	\$	4,217
Dental Ins	\$	2,196	Van Service	\$	2,600
FICA	\$	33,002			
Health Ins	\$	78,232			
Life & Disability Insurance	\$	4,532			

**Income:**

3D printing	\$	84.03
Copies/fax/printing	\$	4907.35
Fines	\$	7273.64
Materials replacements / processing fees	\$	2,406.56
Gift donations	\$	1,257.52
Greenough bequest	\$	4,014.31
Interest (all accounts)	\$	948.13
Jonathan Murphy Memorial	\$	250.00
Kiwanis grant - Cawley	\$	1,043.12
Summer Reading		
Meeting room donations	\$	2,852.00
Non-Resident fees	\$	8,402.00
Public consumables		97.50
Staff and technology support donations	\$	1,050.15
TD Bank Affinity grant	\$	11,389.35

**Disbursements:**

3D printing expenses	\$	89.75
Apps & Videogames	\$	201.00
E-books	\$	7024.03
Kits (Lego & Science)	\$	1,531.85
Library enhancements	\$	2876.10
Replacements (books & media)	\$	\$2,030.09
Target grant (literacy backpacks)	\$	70.99
Copy & Printing	\$	2,853.95
Public internet & computers	\$	3,802.86
Public consumables	\$	188.70
Meeting Room expenses	\$	568.30
Museum Passes	\$	2,100.00
Programs	\$	641.00
Special technology initiatives	\$	279.99
Staff shirts	\$	192.00