



2016 - 2017 Annual Report

The Library has continued our focus on three key areas of library service: **technology support**, **early literacy** and availability of **digital resources**.

3D Printing @ Your Library 3D printing has changed the landscape of manufacturing. Engineers, artists, entrepreneurs and hobbyists can now harness the power of 3D printing to turn an idea into reality. To support such creativity in accord with its long-standing mission to make discovery accessible to and affordable for everyone, the Hooksett Library is now home to a Flash Forge Creator Pro 3D printer, courtesy of a generous donation by the *Friends of the Hooksett Library*.

Hooksett Library is now a nationally recognized **Family Place Library!** Family Place is a national model and certification for public libraries. What being a Family Place Library means is that we are truly *family-focused* and are using a four-pronged approach. 1) We have implemented the Parent Child Workshop for ages 0-3 where resource professionals (pediatricians, speech pathologists, etc) visit each week in an informal, play-based setting. 2) We have a parenting collection housed in the Children's Room, 3) we have employed play-based interactive learning centers like the train table and the kitchen set, which help children learn skills they will need before they enter school and 4) we have created community partnerships. All of this is in the name of early literacy and providing support to families to make sure children have the skills they need before they begin school at age 5.

Technology Support @ Your Library: Community members routinely seek us out to help them get better acquainted with how their devices work, access our digital media, or even help them troubleshoot their devices when they misbehave. In fact, patrons have expressed their preference for consulting with us when it comes to tech support, either because they know that we aren't out to sell them something that they don't need or because they've had a negative experience with the tech support from their device's manufacturer. A recent story we heard: a library patron visited the Apple Store to consult with the Genius Bar about an issue with their Apple devices, but even after seeing three Apple tech support personnel, the issue was not resolved. The individual happened to be sitting across from one of our library patrons who recommended that she visit her library to see if they could help, indicating that she gets great service and tech support from her Hooksett Library's tech specialist. As it turns out, the individual was also a Hooksett patron who later paid us a visit, and after an hour's consult with our tech specialist about her misbehaving Apple devices, the issue was resolved to her great satisfaction."

E-magazines are back! This year saw a hiccup on our magazine service as our current vendor discontinued their offering. We have now subscribed to RB Digital which provides 50 pre-selected titles available for simultaneous use. Our new service includes email notification when a new issue is ready. **Consumer Reports** at your fingertips – all you need is your library card! Whether you are looking to find the best deal on an LCD TV, or researching the top-recommended used vehicles, ConsumerReports.org

provides ratings and reviews, recommendations and buying advice for thousands of products and services.

In addition to product ratings and reviews, you will find in-depth advice, tips and trends written by Consumer Reports experts. Even we were surprised and impressed by their offerings – everything from dehumidifiers to bug sprays! Ever wonder the best credit card rewards? Consumer Reports has an interactive article customizable to your spending. Grab your computer or device and log in now at www.hooksetlibrary.org.

Our Youth Services Librarian, Grace Larochelle is now a certified **ChildLight Yoga** instructor! Through a grant from the New Hampshire Library Association, Grace attended a three day training on providing yoga for ages 0 to 12. Our yoga programs provide children aged 0-12 in our community to have an extra opportunity to develop emotionally, socially and physically in a safe environment while having fun. Our younger yoga groups experience parental bonding during class and the gives the older participants a chance to be independent in a setting different from school and sports.



After 20 years at the library, we were very sad to see **Miss Vickie** retire. Her warmth and energy have filled the Children's Room, making every child feel important while here. She has spent countless hours providing storytimes, holiday parties, summer reading events and so much more! All the while, she was never too busy to stop and talk with our local kiddos and providing them a warm hug.

Respectfully submitted,
Heather Rainier, Library Director

Library Board of Trustees

Mary Farwell, Chair

Mac Broderick

Barbara Davis

Tammy Hooker
Linda Kleinschmidt

Books and materials purchased (does not include magazine issues):	2,419
Donations added to the collection (includes replacements of existing titles):	530
Books and materials withdrawn from collection:	2,490
Registered patrons as of 06/30/17:	7,885

Library Holdings as of 06/30/2017: 96,421

eAudios (state cons. copies)	15990	Children's DVD	1981
ebooks (state cons. copies)	18538	Children's music CD	315
ebooks (CL-GMILCS)	5404	Children's magazines (issues)	125
eAudios (CL- GMILCS)	413	DVD	3811
Audiobook	9210	Graphic novel	434
Book	21882	Kit (Lego & Science)	196
Cake pan	75	Music CD	1414
Children's audiobook	807	Magazines (issues)	1149
Children's book	14296	VHS (Hooksett historical)	67
		Video game	314

Circulation of Materials FY2016-2017: 200,071

4434

eAudio		Children's music CD	1458
eBook	7312	Children's magazine	189
eMagazine	530	DVD/Bluray	26920
Audiobook	8732	Graphic novel	2181
Book	48820	Kit (Lego & Science)	2031
Cake pan	94	Music CD	5110
Children's audiobook	2009	Magazine	3555
Children's book	67972	Video game	1823
Children's DVD	16901		

Library Accounts as of 06/30/17:

Copy Account	\$ 8,649	Greenough Bequest	\$ 19,711
Fine Account	\$ 18,465	Meeting Room Account	\$ 2,327
Gift Account	\$ 8,634	Morin Account	\$ 2,914
Grants account	\$ 23,293	Special Checking	\$ 16,523
		Vacation Sick Accrual	\$ 22,082

Hooksett Library Budget 2016 -2017

Income from Town \$712,733

Expenses

Automation	\$ 23,456.45	NH Retirement	\$ 33,275.67
Books and Materials	\$ 42,026.29	Unemployment	\$ 500.00
Custodial Supplies	\$ 2,127.89	Wages	\$ 410,820.53
New Equipment	\$ 8,366.08	Workers Comp	\$ 867.00
Equipment Maintenance & Repairs	\$ 4,213.00	Postage	\$ 353.40
Maintenance & Repairs	\$ 13,739.18	Programs and Services	\$ 4,655.31
Office Supplies	\$ 3,264.32	Remote Access Database	\$ 5,233.44
Payroll Expenses		Staff and trustee expenses	\$ 9,640.79
Dental Ins	\$ 1,757.60	Technology/Software	\$ 7,114.89
FICA	\$ 30,849.93	Utilities	\$ 31,009.85
Health Ins	\$ 72,976.73	Van Service	\$ 2,600.00
Life & Disability Insurance	\$ 3,884.65		

Public consumables		\$90.02
Staff and technology support donations	\$	943.00
TD Bank Affinity grant	\$	11,104.22

Income:

3D printing	\$	90.05
Copies/fax/printing	\$	5690.44
Fines	\$	8,510.63
Materials replacements / processing fees	\$	2,366.38
Gift donations	\$	299.00
Greenough bequest	\$	4,109.65
Interest	\$	635.68
Jonathan Murphy Memorial	\$	450.00
Library bags	\$	119.00
Meeting room donations	\$	2,122.00
Non-Resident fees	\$	3,402.00

Disbursements:

Books & Media	\$	1,363.62
E-books	\$	4,479.49
Kits (Lego & Science)	\$	354.81
Replacements (books & media)	\$	2,602.57
Barrett Fund (books)	\$	247.00
Family Place Libraries grant	\$	2,391.14
Target grant (literacy backpacks)	\$	140.68
Library website redesign	\$	2,250.00
Copy & Printing	\$	2,105.65
Public internet & computers	\$	2,628.00
Public consumables	\$	47.32

3D printing expenses	\$323.17
Meeting Room expenses	\$ 2,122.00
Museum Passes	\$ 2,150.00
Programs	\$ 1,775.22